



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Performance Indicators






Neath Port Talbot Council


Appendix 1 - Children & Young People's Services – Quarterly Performance Report - Quarter 1 (1st April - 30th June) - 2021/22



Print Date: 16-Sep-2021

How will we know we are making a difference (01/04/2021 to 30/06/2021)?

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
CHILDREN AND YOUNG PEOPLE SERVICES					
CP/011 - PAM/028 - Measure 24 - Percentage of child assessments completed on time	98.18	98.08	97.76	94.00	 Green
655 out of 670 in Qtr.1 2021/22 compared to 663 out of 676 in the same period 2020/21. Despite the pressures placed on the service during the pandemic, it is pleasing to note that we still remain above the All Wales Average of 88.9%. This remains a priority for Children's Services and Principal Officers are continuing to work with Team Managers to ensure these assessments are completed in timescale.					
PI/239 - % of children supported to live with their family.	64.33	66.93	68.24	64.70	 Green
608 out of 891 for Qtr. 1 2021/22 compared to 597 out of 892 in the same period 2020/21. Although this area of performance is Post Populated by Welsh Government, indications are that performance has increased and is fractionally lower than the All Wales Average of 68.4%. Childrens Services remain committed to ensuring children remain with their families and are supported by Social Services in all cases where It is safe to do so.					
PI/241 - % of re-registrations of children on the local authority child protection register	22.58	16.67	9.09	9.40	 Green
2 out of 22 in Qtr.1 2021/22 compared to 5 out of 30 in the same period 2020/21. The All Wales Average is 5.4%. Although our figure is currently higher than the All Wales Average, re-registrations are down for this period. All re-registrations are reviewed by the respective team manager to elicit any learning. This performance indicator is subject to fluctuation though as children whose names are entered onto the Child Protection Register are regularly reviewed by a Multi-Agency Panel and the decision to remove a child's name is only agreed once the panel are confident the child is no longer at risk of significant harm.					
PI/527 - Percentage of Child Protection Visits undertaken within 2 weeks			88.08	87.70	 Green
591 out of 671 in Qtr. 1 2021 – 22. Last year 17 children fell out of the two week visit requirement for the same period this year it is 80 children (a fourfold increase) of visits out of compliance. The 80 cases in question have been reviewed by the managers who have confirmed all visits have taken place to those children on the child protection register that sit within their respective teams. Many of the visits had been undertaken within the expected timescale but had not been written up, hence showing out of compliance. In a number of cases a failed unannounced visit (parents and children were out) resulted in the parents and children being seen out of compliance. In some cases the teams failed to make adequate arrangements to cover a CP visits when the worker was on planned and unplanned leave. However in those cases the children were seen by professionals and in one case daily. All Team Managers have been reminded of the expectations in respect of visits and over-sight. Senior Managers will continue to monitor this data. Improvement is expected by the next Qtr.					
PI/528 - Percentage of Statutory Visits to Looked After Children that took place in accordance with regulations			92.95	87.70	 Green
567 out of 610 in Qtr.1 2021/22. This is a new performance indicator therefore we have no comparative data. This continues to be a priority for Childrens Services and Principal officers will be working closely with team managers and staff members to ensure that visits are completed in timescale and are entered onto the system in a timely manner. The Local Authority recognises the impact of the COVID-19 restrictions that were in place at the time and aims to improve this over the coming months.					

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
PI/529 - Percentage of 'New' Comprehensive Assessments completed during the year where there is evidence that the child has been seen			80.11	68.30	 Green
294 out of 367 in Qtr.1 2021/22. This is a new performance metric therefore we have no comparative data. Due to the COVID restrictions in place during the 1st Qtr. this figure is lower than the Local Authority would like. It is a priority to Childrens Services and going forward we endeavour to see all children as part of a new assessment.					
PI/530 - CH/001 – Number of 'new' contacts received by statutory social services during the year			3301.00		
3301 in Qtr.1 2021/22. . This is a new performance metric therefore we have no comparative data. We have seen a significant increase in Contact rates since the Lockdown restrictions were lifted in March 2021. The increase was expected and the data reflects that.					
PI/531 - CH/003 – Number of 'new' contacts received where a decision was made by the end of the next working day			3301.00		
3301 in Qtr.1 2021/22. This is a new performance metric therefore we have no comparative data. As a working model, we ensure that all contacts are sighted and acted upon within 24 hours and this is reflected in the data.					
PI/532 - CH/021 – The number of Strategy Meetings held during the year that progressed to Section 47 Enquiries			63.00		

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
<p>This is a new performance metric, therefore we have no comparative data. A strategy meeting is convened if the initial checks, following a report, conclude that social services have reasonable cause to suspect that a child is at risk of significant harm (as defined in the Children Act 1989). This meeting brings together partner agencies to plan next steps. A S47 (Children Act 1989) enquiry is initiated to decide whether and what type of action is required to safeguard and promote the welfare of a child who is suspected of, or likely to be, suffering significant harm. This number needs to be accompanied by other data for context. During this Qtr. 238 Strategy Meetings were held however only 63 (26%) proceeded to S47 enquiries. The remaining 74% were responded to via other means (Child in need etc.).</p> <p>Strategy meetings were held for the following reasons:</p> <ul style="list-style-type: none"> Allegations against a professional or person in a position of trust – 50 Criminal Exploitation – 9 Emotional or Psychological – 33 Harmful Sexual Behaviour – 19 Missing Persons – 16 Modern Slavery – 1 Other – 17 Peer on Peer Abuse – 4 Physical Abuse – 47 Radicalisation – 1 Sexual Abuse – 19 Neglect – 25 <p>By harm, those that proceeded to S47 enquiries were:</p> <ul style="list-style-type: none"> Criminal Exploitation – 5 Criminal, Trafficking, County, Lines – 3 Emotional or Psychological – 11 Harmful Sexual Behaviour – 2 Missing Persons – 4 Allegation, Sexual Abuse - 1 Physical Abuse – 21 Emotional, Physical, Other – 3 Sexual Abuse – 1 Neglect – 11 Physical, Neglect – 1 					
PI/533 - CH/022 – The number of Section 47 Enquiries that progressed to Initial Child Protection Conference			22.00		

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
<p>Of the 63 (PI/532) cases that met the criteria for S47 enquiries only 22 reached Child Protection Conference (CPC) for the following reasons:</p> <p>Criminal Exploitation = 1 Emotional or Psychological = 4 Missing Persons = 2 Physical Abuse = 2 Sexual Abuse = 1 Neglect = 7 Physical Abuse / Neglect = 1 Criminal Exploitation / Neglect = 1 Criminal Exploitation / County Lines / Modern Slavery / Other = 1 Criminal Exploitation / Trafficking / County Lines = 2</p> <p>The following is a breakdown of how S47s included:</p> <p>22 – At continuing risk (proceed to CPC) 25 – Substantiated no continuing risk (ongoing support through Care and Support) 16 – Not substantiated (ongoing support through care and support, EiP or closure)</p> <p>It is important to note that in 75% (47) of all S47 enquiries identify risk. Whilst this conversion rate suggests that families are not being drawn into the process unnecessarily there remains ongoing work to understand thresholding across the Local Authority and partnership.</p>					
PI/534 - CH/025 – The number of Child Protection Conferences held within timescale			21.00		
<p>This is a new performance metric therefore we have no comparative data. A Child Protection Conference is held: Initial - within 10 days of the Strategy discussion/meeting.; or once registered at intervals of three months for the first review and six monthly thereafter. The above figure of 21 relates to 21 out of 24 Child Protection Conferences. Of the three Child Protection Conferences held out of timescales the reasons provided were: 1 x chair sick, 1 x professional unavailable, 1 x social worker unavailable, 1 x no reason specified. A senior manager has final sign-off on any cases not held within timescales. This data is routinely monitored.</p>					
PI/535 - CH/033 – The number of children reported during the year where Child Exploitation was factor (includes, Child Sexual Exploitation, Child Criminal Exploitation and Child Trafficking)			28.00		

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<p>This is a new performance metrics therefore we have no comparative data. Of the 28 children reported where exploitation was a factor this resulted in 52 strategy meetings being held for the following reasons:</p> <p>Criminal Exploitation = 36 Sexual Exploitation = 16</p> <p>In this context, the figure 52 comprises both initial and review strategy meetings held. The Local Authority has spent a significant amount of time working to embed the *Contextual Safeguarding approach across practice, which may be one reason for this increase on the same period of time in 2020.</p> <p>*Contextual Safeguarding is an approach to understanding, and responding to, young people’s experiences of significant harm beyond their families. It recognises that the different relationships that young people form in their neighbourhoods, schools and online can feature violence and abuse. https://contextualsafeguarding.org.uk/</p>					
PI/538 - CA/012 – The number of contacts by Young Carers received by statutory social services during the year where advice or assistance was provided			4.00		
<p>This is a new performance metric therefore we have no comparative data. This performance metric is subject to fluctuation as referrals can also be made direct to the Young Carers service. Children’s Services work closely with the Young Carers service to ensure that children are identified.</p>					
PI/539 - CA/014 – The total number of young carers needs assessments undertaken during the year			10.00		
<p>This is a new performance metric therefore we have no comparative data. 10 in Qtr.1 2021/22. As a service, we expected this number to increase after the COVID-19 Lockdown restrictions were eased. Although contacts have been low during the quarter, we would have identified the needs of young carers through our day to day work and assessed them accordingly.</p>					